

Fax message

To: All AUH/AAN NEXtCARE Network Provider

From: Mr. Anil Acharya

Network Manager

Ref. No. 2011/NT/AA/49185

Pages: 2

Re: Pharmacy Benefit Management (PBM)

Date: Nov 11, 2011

Dear Valued Pharmacy:

NEXtCARE is pleased to announce the launch of Pharmacy Benefit Management (PBM) services for our clients and members consistent with the HAAD regulation (**PHP/PHM/PMB/V0.9**) regarding PBM standards. Internationally, PBM services have been proven for their effectiveness in controlling and reducing drug costs while enhancing the clinical quality of the pharmacy benefit and improving patient clinical outcomes. The intended results of implementing the Pharmacy Benefit Management system is to deliver higher quality healthcare at the appropriate cost.

To ensure compliance with HAAD regulations, NEXtCARE will begin implementing a PBM system for all network pharmacies starting mid-December, 2011. Once implemented, NEXtCARE's PBM system will process and automatically review each prescription transmitted from the pharmacy to avoid adverse patient reactions such as, but not limited to, drug-to-drug reaction, age or gender drug appropriateness, duplicate therapy, premature prescription refill and hundreds of other medical edits. Additionally, the PBM system will screen prescription claims for eligibility, application of beneficiary share, potential fraud, excess medication supply, and abuse identifying financial or medical alerts across members, pharmacies and physicians.

NEXtCARE has selected a URAC-accredited PBM solution provider to deploy its Pharmacy Benefit Management solution. As per NEXtCARE's previous circular 2011/NT/AA/46916 dated 17th July 2011, it is our intent to deploy this solution across all in-network pharmacies.

No special equipment will be required; however, the system will require a computer with basic internet access at the pharmacy level. The project is planned to be initiated with all network providers by mid-December.

To ensure a smooth transition, NEXtCARE's selected PBM provider will work with each network pharmacy to deliver the internet-based PBM solution at the pharmacy level including training for the pharmacist to access and use the system on-line. Such training and the PBM solution interface portal, PBMLink*, and technical support will be provided to our valued partners at no additional charge.

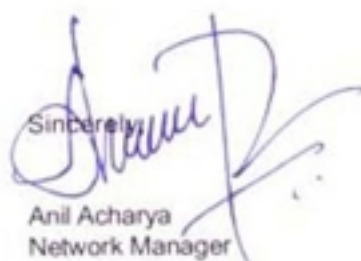
If a pharmacy in the Emirate of Abu Dhabi has implemented an alternative system used to process e-authorizations and e-claims electronically real-time in compliance with the HAAD standards through the Shafafiya Post Office, the pharmacy would not be required to use PBMLink* to process outpatient pharmacy e-authorizations and e-claims with NEXtCARE's PBM. PBMLink* is compliant with the HAAD requirements.

Each network pharmacy will be contacted in the coming weeks to coordinate attendance at a training session on the PBM solution. Prior to initiating the required training, your pharmacy must confirm that it is equipped with the necessary infrastructure (computer with internet access) by the date of the scheduled training session.

We appreciate your cooperation in complying with regulatory requirements while also enhancing service delivery and clinical outcomes for our mutual clients. NEXtCARE will provide ongoing updates to you as specific health plans are implanted on PBM services.

In the meantime, please can contact us if you have any questions related to the PBM Implementation on our direct line at **04 209 5335**.

*For clarity, pharmacists are not required to use PBMLink to process claims with our PBM should they have an alternative process and system to process claims electronically in compliance with the HAAD standard.

Sincerely,

Anil Acharya
Network Manager