



December 30, 2013

Dear PBMLink Users,

In an effort to enhance the quality and usability of PBMLink, we are pleased to announce the release of a new version of PBMLink leveraging on latest technology and most recent market and regulatory environment changes.

The new version of PBMLink will include all existing functionalities of PBMLink and more to accommodate recent changes in Dubai with regard to ePrescription, as well as enhanced technologies that should support a faster and smoother real time authorization at the pharmacy. Attached to this email is a simple user manual, that will assist pharmacists in the transition to the new version.

To assure a smooth transition, we will be syncing all your users' login data on the existing version of PBMLink to the new one, so that all users created before December 30, 2013 will be able to access the new version with their existing credentials (user name and passwords.)

Pharmacists can continue to use the existing system up until February 1, 2014 when it will no longer be supported to submit authorizations to participating payers and will only be available to report historical data of transactions. In the meantime, pharmacies are encouraged to start their transition to the new version as soon as possible to ensure acquaintance of their staff with the new version of the system.

In the Emirate of Dubai, pharmacies are requested to complete the transition to the new version at the earliest possible opportunity to assure compliance with the eRx download function from the eRxHub of the Dubai Health Authority. Please note that downloading electronic prescription in Dubai shall be only available on the new version of the PBMLink system starting January 1, 2014. Please also note that the new version will also support sending and receiving eRx approval requests for all payers in Dubai - if the payers are compliant with DHA's eRx requirements and implementation timelines. The new version will continue to support real-time submission of electronic claims to the regulatory post offices - where applicable - on dispensing medications.

The existing version will continue to be available at www.pbmlink.com, and the new version is currently available in production (please only use it for real transactions and not dummy data) at www.pbmlink.com/v2. Please note that while you can continue to use both versions of the system simultaneously up until February 1, 2014, we only recommend that you make a transition to the new version and stop using the existing version. From February 2, 2014 onwards, only the new version will be available.

For more information about the new version, transition queries, or to schedule training, please contact us through email at network@dimensions-healthcare.com or by phone at 600 548 881.

PBMLink Team