



January 15, 2014

Dear PBMLink Users,

We hope that your experience with the new version of PBMLink ([www.pbmlink.com/v2](http://www.pbmlink.com/v2)) is as swift as expected.

With reference to our previous circular dated December 30th 2013, we would like to reiterate the fact that the old version of PBMLink will no longer be functional on February 1st, 2014.

Simultaneously, the domain [www.pbmlink.com](http://www.pbmlink.com) will directly connect the providers to the new version. All the transactions of PBMLink users should be processed solely on the new version, and the process of ePrescription downloading shall be fully implemented in the pharmacies of Dubai; as per the latest regulations of the DHA .

To assure that, we urge all pharmacy providers to fully switch to the new version any time from today, to ensure that any troubleshooting or required training is resolved as early as possible, and that staff members are all aware of the new mandated procedures in the smoothest transition possible.

Meanwhile, all transactions processed on the old PBMLink version prior to Saturday, 1st of February, will be saved for archiving and auditing purposes and will be accessible by the providers by Sunday, 2nd of February, on a different web address that will be supplied at a later stage.

For more information about the new version, transition queries, or to schedule training, please contact us through email at [network@dimensions-healthcare.com](mailto:network@dimensions-healthcare.com) or by phone at 600 548 881.

**PBMLink Team**